

To protect and enhance security around your personal information, you have been given a CSS Member ID to verify your identity when contacting the Plan.

Where can I find my Member ID?

You can find your Member ID number on the first page of your annual statement or by logging into your myCSSPEN account on the Plan's website (www.csspension.com).

I just joined the Plan, where can I find my Member ID?

If you just joined the Plan and do not have an annual statement yet, your Member ID will be mailed to you.

I am receiving a CSS monthly pension. Do I need my Member ID?

If you are receiving monthly pension payments from the Plan (excluding Variable Benefit payments), you will not receive a statement that indicates your Member ID. As a result, you may be asked for your pension number (or other information based on your Plan profile) to verify your identity when contacting us.

I don't know my Member ID. What do I do?

If you do not know your Member ID number, please contact us at 1-844-427-7736.

You will be asked specific questions based on your Plan profile to verify your identity before we provide you with your Member ID.